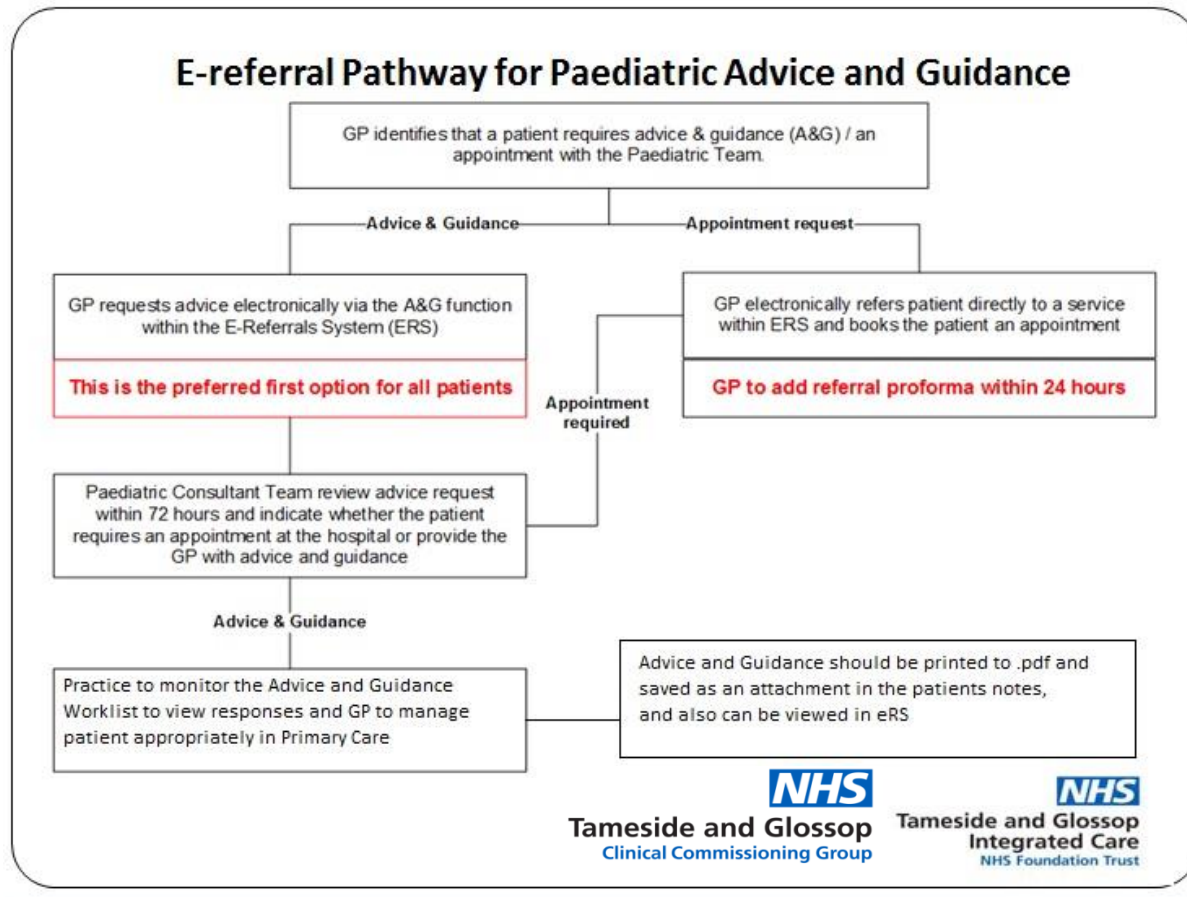


ADVICE AND GUIDANCE

Select **Advice**  
 Then **Children & Adolescent Service**  
 Choose **Clinic type** off the following list:  
 Gastroenterology  
 Neurology  
 Other Medical  
 Endocrinology  
 Allergy  
 Cardiology  
 Respiratory  
 Paediatric Advice and Guidance,  
 Tameside and Glossop  
 Integrated Care NHS Foundation Trust



APPOINTMENT REQUEST

Select **Refer**  
 Then **Children & Adolescent Service**  
 Choose **Clinic Type** off the following list  
 Gastroenterology  
 Neurology  
 Other Medical  
 Endocrinology  
 Allergy  
 Cardiology  
 Respiratory  
 Paediatric Clinical Triage –  
 Referral following Advice and Guidance

February	Pilot started in Hyde	Between Feb and Jun there were 190 referrals to advice and guidance, around 60% of referrals were seen by acute trust, while around 25% of referrals were given direct advice.
July	Enabled two way conversation and roll out to Ashton and Stalybridge	Jul to Aug expected to see a rise in the number of referrals since two additional neighbourhoods and improved functionality were rolled out but only 4 practices started to use the process and most of the practices in the original pilot are not making the most of the 'Advice' functionality. In addition just over 20% of overall referrals to paediatrics are done via ERS.
October	Roll out to Glossop and Denton	
December	Paper referral route turned off for paediatrics – electronic referrals only	

Sue Gibson is the commissioning development officer for eRS and will help practices with any training/support issues [suegibson2@nhs.net](mailto:suegibson2@nhs.net)  
 Any questions about the paediatric service please contact [philippa.robinson5@nhs.net](mailto:philippa.robinson5@nhs.net)