

Helping us to shape our plans

Survey Analysis

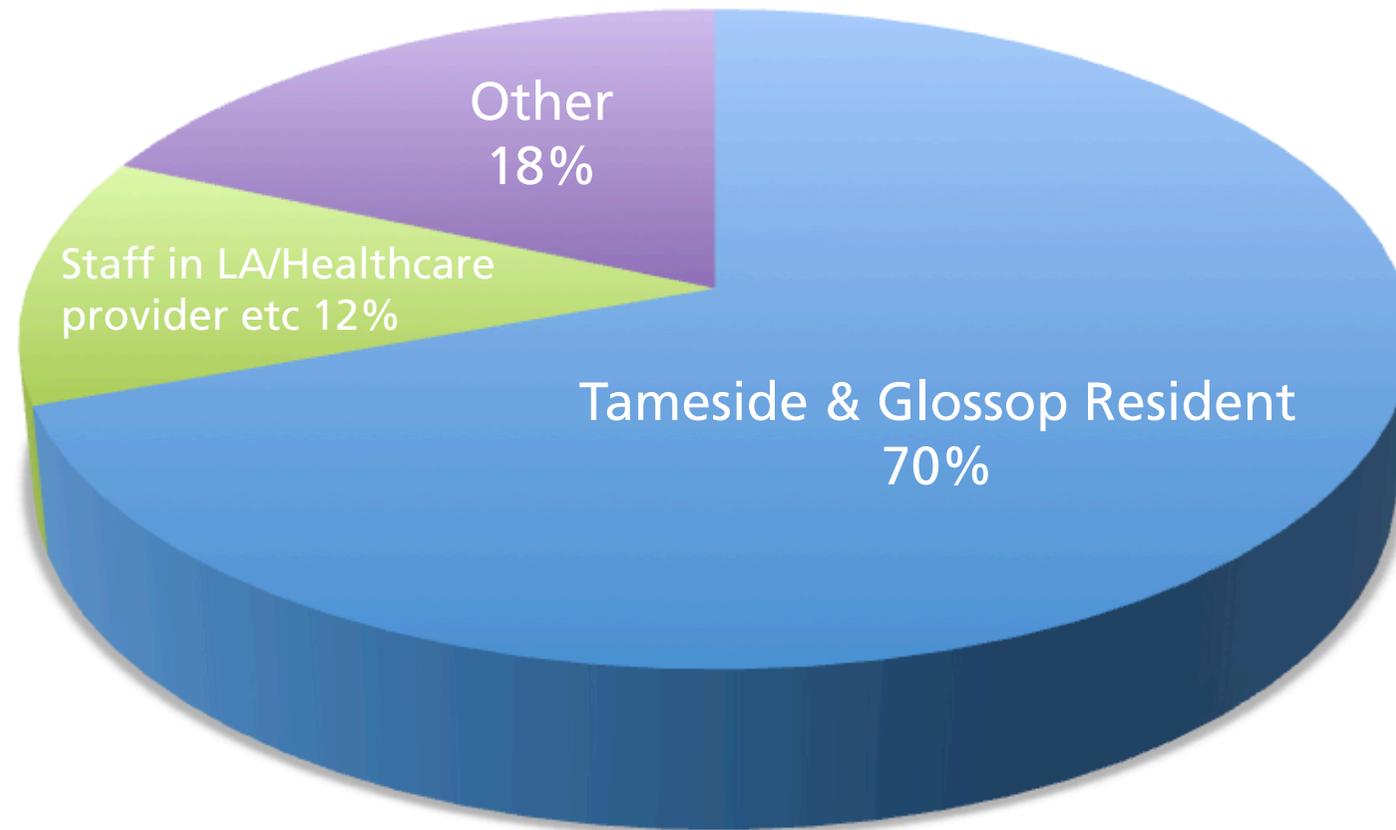
As an emerging Clinical Commissioning Group (CCG) we wanted to capture the views of our patients, public and stakeholders by asking them their views on the vision and principles of our organisation. We wanted to give people the opportunity to let us know how we were doing in the early stages of shaping the health and wellbeing priorities for the population of Tameside and Glossop.

The purpose of the survey was to share our ambitions and build on the work carried out by the Primary Care Trust (PCT). The survey was sent to a number of key stakeholders in Tameside and Derbyshire, including our local healthcare providers, local authority staff and scrutiny members, 3rd sector organisations for dissemination to local community groups, patient participation groups, practice managers, GP's and the CCG's Consumer Advisory Panel.

The survey was sent out electronically in early May 2012 with the deadline for responses being the end of June 2012. The survey was also accessible as a paper copy and the respondents were given the choice of receiving the survey in a different format if required.

Helping us to shape our plans - Information to support our analysis

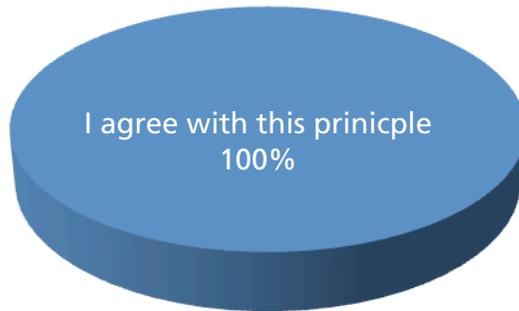
Please tell us in what capacity you are completing this survey



Tameside and Glossop Clinical Commissioning Group

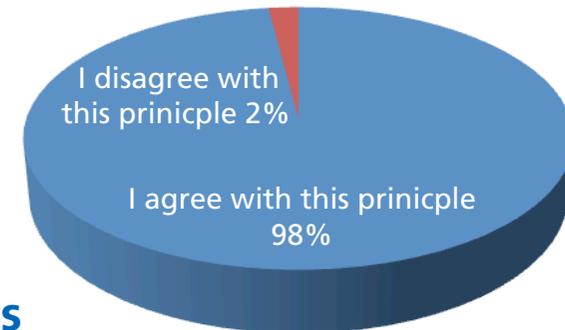
Listening to Patients

We will listen to and act upon patients' feedback proactively engaging patients in decision making. This will ensure that we commission high-quality health services that meet the needs of all Tameside and Glossop residents.



Developing innovative services closer to home

Where possible we will develop and deliver a range of health services closer to patients' homes. This will be partly achieved through commissioning innovative services that have been proven to be effective.

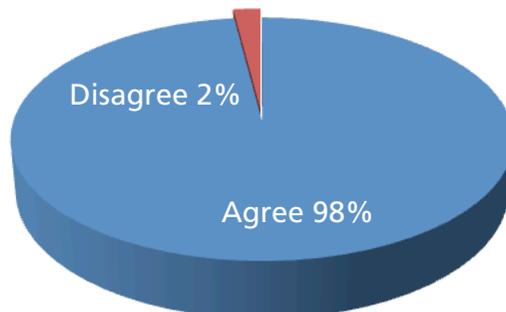


Our Vision and Principles

As a new organisation we have set out our ambitions. We asked people to give us their views on the vision and the principles of our CCG. "Your CCG is led by local GP's. By inspiring all NHS colleagues and working closely with partners, we will ensure the development of excellent, compassionate, cost effective care, leading to longer healthier lives."

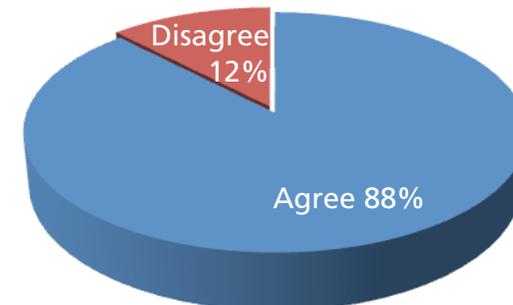
Increasing taxpayer value for money

We will use every pound of taxpayers' money available to us as effectively as possible to deliver high quality health services that meet the needs of the local population.



Improving health

We will focus on prevention and health improvement; implementing strategies for promoting social justice and closing the opportunity gap, tackling health inequalities across the Tameside and Glossop area. This commitment to improving health.



Tameside and Glossop Clinical Commissioning Group

We asked people what areas were important to them in shaping the ways that we work as a CCG.

The following responses were received:

What's important to you?	% of people for whom this was important	% of people for whom this was NOT important
Hearing how we operate as a CCG	80%	20%
Hearing about how we are supporting national policies	65%	35%
How we are spending your money to improve your health	94%	6%
Our future plans in how we buy health services	92%	8%
A focus on prevention or postponing ill health	98%	2%
Keeping you healthy	90%	10%
Treatment near to where you live	88%	12%
Excellent care in your hospital	98%	2%
Providing value for money	90%	10%
Closer links between health & social services	78%	22%
Receiving health advice from us	82%	18%

Tameside and Glossop Clinical Commissioning Group

We informed people that the CCG wanted to make sure they were using the right ways to communicate with them and asked people to inform us of their preference for sharing news with them. The following responses were received:

Preferred choice of communication	%
Local newspaper	55%
CCG Website	55%
Via GP surgery (posters/flyers/leaflets etc)	69%
Newsletter	63%
Face book	16%
Twitter	10%
At local events	29%
SMS text messaging	14%
Patient Participation Groups	55%
Radio	16%
Other	18%

Please note – responses were received for more than one preference