



## **Category and criteria for nomination**

### **Remarkable Quality**

This award is aimed at an independent care provider that strives to ensure a high and/or increasing quality in the care they provide.

The nomination should provide evidence of how the quality outcome has been met, measured and sustained as well as how it has positively benefited individuals, the service and or the sector more generally.

#### **Things to consider:**

- How do they report and learn from incidents and share across the team?
- How do they improve their service to benefit individuals utilising audits, inspections, assessments and other reviews?
- How has technology and software improved care delivery for individuals?
- How have they worked collaboratively with other professionals to improve the quality of care delivered?
- Think about anything they have done differently during the Covid pandemic.