

**Celebrating Remarkable
and Inspirational Stars,
Teams And Leaders
(CRISTAL) in Care Awards**



2021 NOMINATION PACK

Guidance for completing nominations for the CRISTAL Care Awards

General Information

There are **seven awards** that can receive nominations.

Please use the nomination form to select the award category for each nomination.

Please use a separate form for each additional nomination.

Study the criteria for each award and use as a guide when completing the nomination form.

Please give as much information as possible to show how the person, team or home meets the criteria for the award using no more than 500 words.

The nomination will only be considered if the evidence submitted meets the criteria for the award.

Please include your name and contact details on the form so we can inform you if the person you have nominated has been successful.

You can nominate someone for an award either by:

- Online survey - <https://www.surveymonkey.co.uk/r/CRISTAL2021Nominations>
- Electronically - returning your completed nomination form(s) available on Page 7 of this pack by email to: tgccg.cristal@nhs.net
- Post - returning your completed form by post to: CRISTAL Awards, 2nd Floor Hattersley Hub, Stockport Road, Hattersley, SK14 6AF.

Frequently Asked Questions (FAQs)

Who can nominate?

- Any health or social care professional with links to the care delivery e.g. social workers, GPs, District Nurses and any other visiting professionals (excluding commissioning & regulating colleagues)
- Family and friends of a person receiving care from the provider.

When can I nominate?

- The nomination period is open 4 May until 4 June.

How do I nominate?

- Online nomination form: <https://www.surveymonkey.co.uk/r/CRISTAL2021Nominations>
- Electronically or by post by downloading the nomination form.
- You can also contact the CRISTAL Project Team for a nomination form by emailing: tgccg.cristal@nhs.net.

Where do I return completed nominations?

Nomination forms not completed online can be returned by either:

- Email: tgccg.cristal@nhs.net
- Post: CRISTAL Awards, 2nd Floor Hattersley Hub, Stockport Road, Hattersley, SK14 6AF.

When will I know if a nomination has been successful?

The panel of judges will meet to review the nominations in July 2021. Shortlisted finalists will be notified by late summer.

When is the Awards Ceremony?

Friday, 15 October 2021 – subject to COVID-19 restrictions.

How do I obtain tickets for the Awards Ceremony?

Information about ticket sales will be shared with your organisation in August.

Ticket cost to be confirmed but will include a welcome drink, hot food and entertainment following the award ceremony.

Categories and criteria for nominations

1. Celebrating Personalisation in Care

This award seeks to recognise a team or individual whom have embraced the Personalisation agenda within the care home / domiciliary setting.

They should be able to demonstrate an approach to empowering people to have more choice and control over the support needed or how care is delivered differently taking into account people's personal outcomes.

Things to consider:

- How do they promote people's independence to include access to community resources, information and advice, day services, equipment, variety of health related services and reablement?
- How do they ensure the involvement of families, friends and advocates who are important to the people needing care and support, in helping to make decisions about care?
- How do they demonstrate that they have thought out of the box with regards to ensuring individuals are always asked by staff about their needs, choices and preferences?
- What Innovative ways have they supported residents and families at end of life, and alternative ways to remember those who have passed away?
- Think about anything they have done differently during the Covid pandemic.

2. Remarkable Quality

This award is aimed at an independent care provider that strives to ensure a high and/or increasing quality in the care they provide.

The nomination should provide evidence of how the quality outcome has been met, measured and sustained as well as how it has positively benefited individuals, the service and or the sector more generally.

Things to consider:

- How do they report and learn from incidents and share across the team?
- How do they improve their service to benefit individuals utilising audits, inspections, assessments and other reviews?
- How has technology and software improved care delivery for individuals?
- How have they worked collaboratively with other professionals to improve the quality of care delivered?
- Think about anything they have done differently during the Covid pandemic.

3. Inspirational and Innovative Practice

This award is for either an individual, team or care provider who works creatively to develop practice and challenge the normal.

This could be optimising the use of technology or partnership working to develop intergenerational links within the local community as an example.

Things to consider:

- How do they help people and families to stay well connected to each other?
- How do they as an organisation ensure there is good communication with service users and families?
- How have they brought activities and the community into their service to benefit individuals?
- How do they enable people with support needs to do enjoyable and meaningful things during the day? (Something different from the normal activities)
- Has there been any new ways of collaboration and integration with health and care?
- What do they do differently to ensure residents have a voice in the running of the service?
- Think about anything they have done differently during the Covid pandemic.

4. Shining Star

This award is for an individual that has strived to achieve something beyond their normal role requirements, shown a willingness to learn and improve, been a positive example to colleagues either within the service or across the care home sector; they go the extra mile and are innovative and passionate about their role.

Things to consider:

- Has one particular staff member stood out from the rest, if so how?
- Think about how they have worked differently during the Covid pandemic.

5. Transformational Team

This award is for a team who show evidence of embracing change and will develop new ideas.

The team has a vision and sets goals for itself, the team may also have a motto that they stand by. The team is not scared of taking risk and encourages a positive culture within the care provider.

Things to consider:

- How have the individual teams within the service stood out?
- What changes have they made to benefit service users?
- How has the whole team together embraced change whilst thinking outside the box?
- Think about anything they have done differently during the Covid pandemic.

6. Achievement in the workplace

This is an award for an individual who has demonstrated an achievement with great effort determination and courage whilst at work.

This could be focused around individual development, implementing an idea that improves the service or fund raising etc.

Things to consider:

- Has someone identified a problem and solved it?
- Have they come up with a new idea that improved the service and practice?
- Have they done any special projects?
- Think about anything they have done differently during the Covid pandemic.

7. Leading the Way

This award is aimed at an individual who is a role model and inspires others. They may have shown a vision, supported staff to reflect on what could be better and to bring about change.

They should be committed and enable others to improve.

Things to consider:

- Is there someone who doesn't give up easily and do they persevere when confronted by obstacles?
- How has their passion to succeed inspired others to follow through and reach the goals?
- How have they been optimistic and creative?
- How do they guide and support colleagues when they find things difficult (mentor/coaching)?
- Think about anything they have done differently during the Covid pandemic.

Celebrating Remarkable and Inspirational Stars, Teams And Leaders
(CRISTAL) in Care Homes

NOMINATION FORM

Nominee details:

First name:

Last name:

Job title or
team name:

Care Home/
Organisation:

Contact details:

Please tell us which award you are nominating this person, team or home for:

Celebrating Personalisation in Care

Transformational Team

Remarkable Quality

Achievement in the Workplace

Inspirational & Innovative Practice

Leading the Way

Shining Star

Your details:

Name:

Position

Care Home/
Organisation:

Contact email/
telephone:

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(CRISTAL) in Care Homes

NOMINATION FORM

Please tell us in no more than 500 words, the reasons for your nomination based on the criteria provided: