



### **Category and criteria for nomination**

## **Celebrating Personalisation in Care**

This award seeks to recognise a team or individual whom have embraced the Personalisation agenda within the care home / domiciliary setting.

You should be able to demonstrate an approach to empowering people to have more choice and control over the support they need or how care is delivered differently taking into account peoples personal outcomes.

#### **Things to consider:**

- How do you promote people's independence to include access to community resources, information and advice, day services, equipment, variety of health related services and reablement?
- How do you ensure the involvement of families, friends and advocates, who are important to the people needing care and support, in helping to make decisions about their care?
- How do you demonstrate that you have thought out of the box with regards to ensuring individuals are always asked by staff about their needs, choices and preferences?
- What Innovative ways do you have to support residents and families at end of life and alternative ways to remember those who have passed away?
- Think about anything you have done differently during the Covid pandemic.